



# MEGA Support

**Knowledge Number: 00006269**

Knowledge Article  
Title:

**Cannot add an image to a web diagram**

Knowledge Article  
Status:

**Reviewed (Quick)**

Knowledge Article  
Last Modification:

**Tue Sep 29 15:40:33 GMT 2020**

Knowledge Article  
Quality:

This solution has been reviewed quickly. It may contain spelling errors or lack of precision.

Issue Description:

With web Front-End, it is not possible to add an image in a diagram

- The action 'Paste' of an image has not effect
- There is not menu to insert an image file and configure it position

Notes:

- Web Front-End
- Web diagram
- Image

Knowledge Article  
Details:

This is a gap between Windows Front-end and Web Front-end

This would required various platform evolution and is therefore considered as a possible improvement

Improvement request ECR R-002125

**Work-around:**

Use Windows Front-end to add the image

Reminder

With Windows Front-end (HOPEX V1R2-V1R3 CP13.0), in a diagram

It is possible to add an image to a diagram using a menu

It is not possible to add an image to a diagram by copy/paste

***FAQs***

**It is possible to build a custom command using API and insert and image?**

This has to be tested

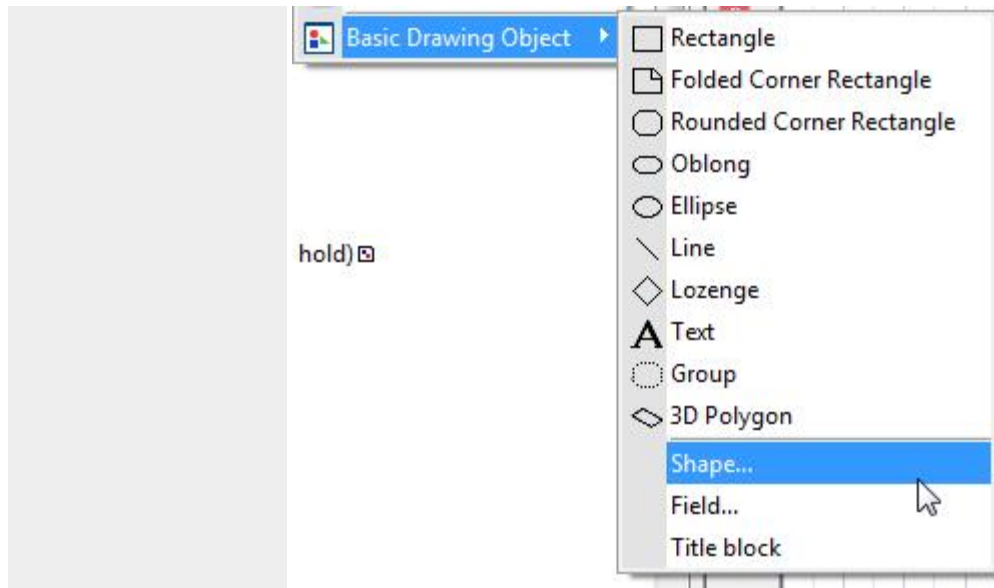
See 00003461

**How to use Windows Front-end to add the image?**

In a diagram, click the menu Insert > Basic Drawing Object > Shape...

Select the image file (ex: test.jpg)

Additional  
Information:



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